

Quality policy statement for Stora Enso Wood Products

The Wood Products division's products and services are designed to meet the customers' and interested parties' demands with regard to quality, safety, design and sustainability. While increasing the share of value-adding products and services in its product portfolio, Wood Products Division responds to the growing need for wood-based construction materials and solutions and renewable sources of energy.

The division is continually developing products and services, which add value to customers, such as e-services. Our quality objectives take into account the applicable customer, statutory and regulatory requirements and other stakeholders' needs. We recognize and respond the risks and opportunities, which arise from the working environment, from the customers' needs and from the company's own operations.

The Division's Management has an overall responsibility for quality, and all employees have a responsibility within their own areas of work to help ensure that quality is embedded in all our operations, products and services.

Wood Products Division is committed to maintain and improve the effectiveness of its quality management system. We continually measure, monitor and improve our quality performance through our integrated management system for quality (ISO 9001), environment (ISO 14001), safety (OHSAS 18001), energy efficiency (ISO 50001) and Chain of Custody.

Other policies, guidelines, and statements

Stora Enso has created specific policies, guidelines and statements on certain key issues related to sustainability and Business Ethics. These documents are publicly available, together with our Code of Conduct, at <http://www.storaenso.com/rethink/responsibility/policies-and-guidelines>.